

## World Youth Day 2011 FAQs Individuals & Small Groups

**Double Occupancy:** (Applies to WYD week in hotel accommodations and programs with tours.) The number of available single occupancy rooms is limited and are allocated on a *first come-first served* basis at the supplement indicated on your registration form. Passengers who wish double occupancy and do not indicate a preferred roommate will be assigned one of the same gender. However, it is possible that there will be an odd number of passengers in your group who wish double occupancy. In this event, the “odd person out” will become a single occupant and be charged the single supplement.

**Registrations, Payments, Insurance:** When the Catholic Pilgrim Office receives your registration, you will be sent a documentation kit containing your invoice, payment vouchers and travel-related publications including:

*Country information for Spain  
Customs & security information*

*General travel information & tips  
Travel insurance information*

Payments are made in installments:

	WYD in simple accommodations	WYD in hotel accommodations
Deposit	\$300	\$300
August 20, 2010	566	800
November 20, 2010	566	800
April 1, 2011	566	798

If you select the pre-tour, please add \$272 to the last three payments. These dates are specified on the Terms & Conditions of the registration form and at the bottom of your invoice. You may always make payments ahead of schedule.

For travel insurance, passengers enroll with and send premiums to the insurance company directly.

**Cancellations:** All cancellations must be submitted in writing or email. All payments are non-refundable. The specifics are detailed in the Terms & Conditions on your registration form.

**Name(s) & Airline Tickets:** When you receive your invoice, it is important that you verify that your name on the invoice is the same as it appears on your passport. Your airline ticket will be issued with the same name as your invoice. **If there is a discrepancy between your passport and your ticket, airport security will deny your passage.** The Catholic Pilgrim Office is not responsible for the consequences of improper passenger documentation.

**Passports, Visas, Immunizations:** Passengers are solely responsible for their passports. **Passports must be valid up to 6 months AFTER your scheduled return or you will not be cleared through security.** *The Catholic Pilgrim Office will process any necessary visas for US citizens only.* Visa requirements vary between countries. Non-US citizens are responsible for obtaining any necessary visa(s) for the country(s) they will be entering. The Catholic Pilgrim Office is not responsible for the consequences of improper passenger documentation.

You will be advised if any special immunizations are required for your pilgrimage.

**Fuel Surcharges, Exchange Rates:** Your rates are based on the fuel surcharges and applicable currency exchange rate(s) as of the date of quotation to your host, which may change up to 30 days prior to departure. Please note that this disclaimer is indicated on your brochure and registration form. Significant changes (up or down) will be passed on to the group members.



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